

ALaHA

July 13, 2015



**BlueCross BlueShield
of Alabama**

An Independent Licensee of the Blue Cross and Blue Shield Association.

Refund and Medical Records Payments made Electronically




- We transitioned refunds and medical records payments to EFT effective December 1, 2014.
- Mailed remittances will note the payments were made electronically. ***Coming Soon!*** They will be available electronically behind ***ProviderAccess.***



Refund and Medical Records Payments made Electronically

- Remittances will be mailed daily for refunds and weekly for medical record payments.



BlueCross BlueShield
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PAYEE ID:
PAYMENT DATE: 01/30/2015
PAYMENT NUMBER:
PAYMENT AMOUNT: \$427.35

This payment is being deposited directly into your bank account.

ATTENTION: MEDICAL RECORDS DEPT

ITEM NUM:	INVOICE NR:	INVOICE DATE:	CONTRACT NR:	PATIENT NAME:	CASE NR:	AMT:
1	MRR201503002251	01/30/2015	PPA		42351	\$39.50
2	MRR201503002273	01/30/2015	R		43335	\$15.00
3	MRR201503002483	01/30/2015	PPA		440154	\$13.00
4	MRR201503002486	01/30/2015	FOU		440380	\$71.80
5	MRR201503002517	01/30/2015	SGY		440570	\$32.00
6	MRR201503002518	01/30/2015	POX		440581	\$45.50
7	MRR201503002522	01/30/2015	PPA		440645	\$15.65
8	MRR201503002544	01/30/2015	PPA		440656	\$55.50
9	MRR201503002575	01/30/2015	EDJ		441015	\$12.00
10	MRR201503002601	01/30/2015	PPAI		441173	\$21.50
11	MRR201503002605	01/30/2015	PPAI		441187	\$40.50
12	MRR201503002606	01/30/2015	LOBN		441208	\$21.00
13	MRR201503002729	01/30/2015	POX		441990	\$33.40
14	MRR201503002810	01/30/2015	DOM		442432	\$13.00

\$427.35

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Refund and Medical Records Payments made Electronically

Bank statements will note one of the following:

Medical Records – BCBSALMEDR

Refund – BCBS of AL



Pharmacy Coverage Changes

Nexium® and Adderall XR® Coverage Changes

Nexium – Only brand name covered while net cost of generic is higher. Blue Advantage® and BlueRx® plan members will continue to have Nexium covered at its current tier.

Adderall XR – Only brand name covered beginning May 1, 2015, while generics remain expensive due to patent litigations.





ICD-10

- Visit our provider website, **AlabamaBlue.com/providers**, and click on “ICD-10” under Provider Education.
- The compliance date for the 5010 Conversion was January 1, 2012. Although version 5010 accommodates the new code set, ICD-10* codes cannot be submitted until **October 1, 2015**.

*International Classification of Diseases, Tenth Edition, Clinical Modification

ICD-10 Mapping

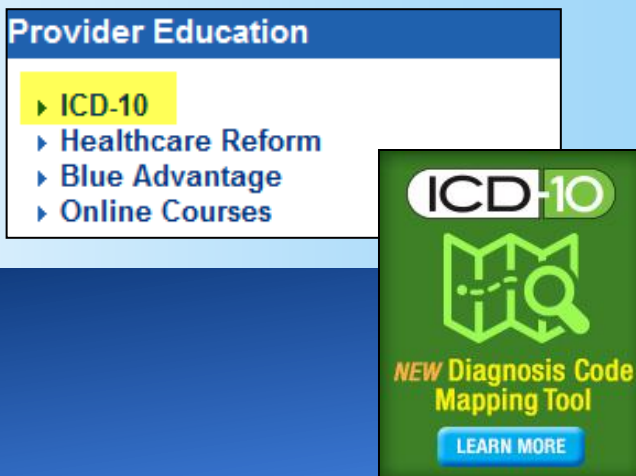
Mapping Tool

- Blue Cross and Blue Shield of Alabama will use the General Equivalency Mappings (GEMs) as published by the Centers for Medicare & Medicaid Services (CMS) in addition to some Blue Cross and Blue Shield of Alabama specific mappings.

ICD-10 Mapping

Access this mapping tool on our Blue Cross website, **AlabamaBlue.com/providers**.

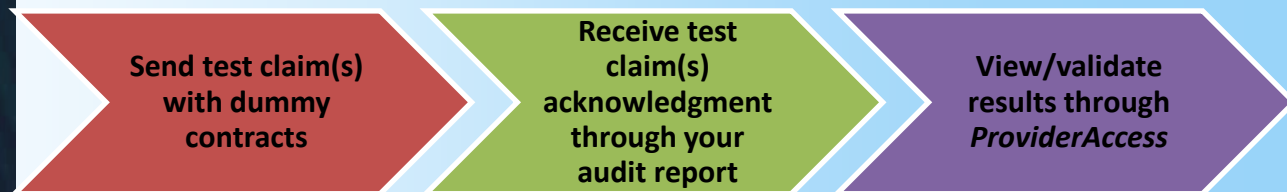
- Log into *ProviderAccess*
- Select "Provider Functions"
- Look for "ICD-10 Diagnosis Code Mapping Tool" under Claim Information.



ICD-10 Front-End Testing

Simple and quick! No setup required.

- Send test claims in regular submission with other production claims or separately.
- Dates of service January 1, 2012, through the current date.



Test Data	Subscriber (Husband)	Subscriber (Wife)
A. Subscriber Last Name	Patient	Patient
B. Subscriber First Name	TESTM	TESTF
C. Middle Initial	M	F
D. Gender	Male	Female
E. Date of Birth	12/29/1974	1/28/1983
F. Contract Number	BLU123456789	BLU123456789
G. Group Number	70426	70426
H. Address	Any Address	Any Address

ICD-10 Front-End Testing

Sample Results Report: Professional



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ICD-10 Testing Results

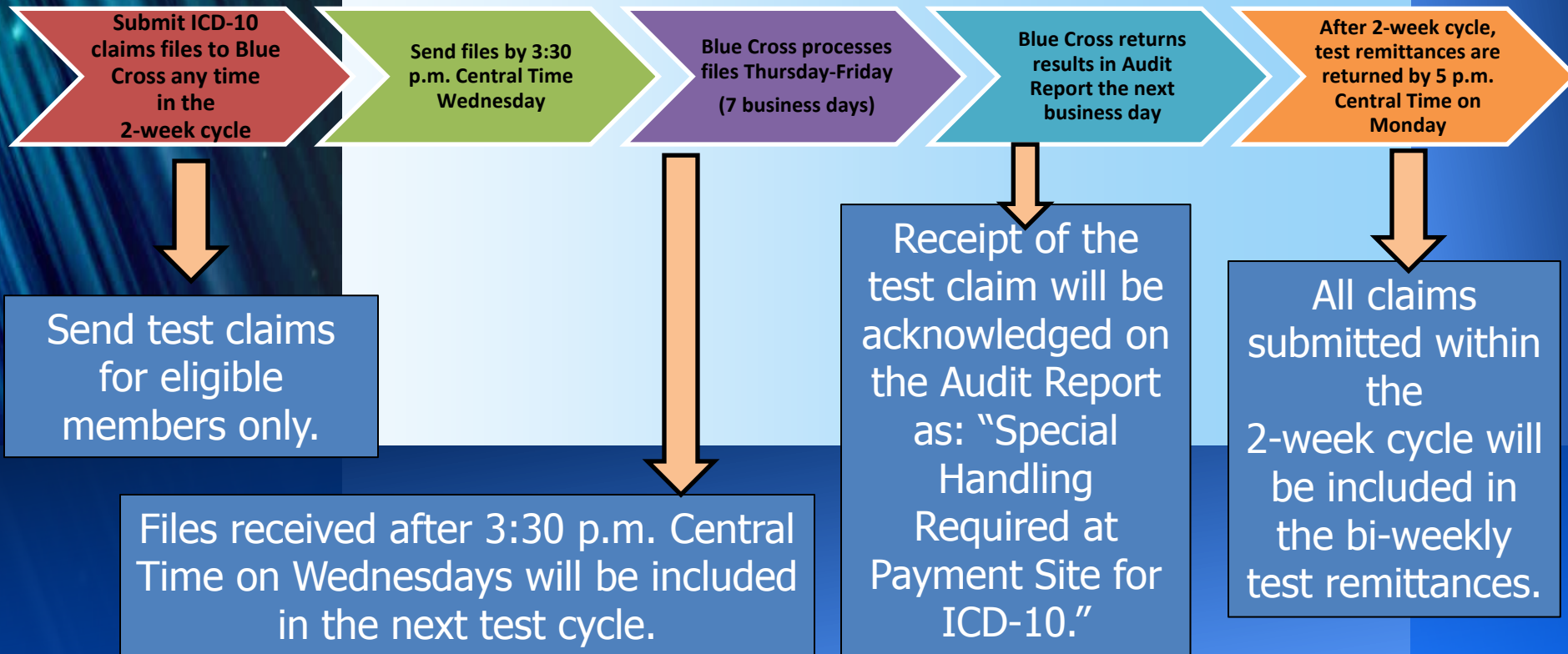
Tax ID: 123456789

Date Received			EDI Control #					Patient Control #			
01/14/2014			ED11111111111111111111111111111111					123456789M			
Diag 1	Diag 2	Diag 3	Diag 4	Diag 5	Diag 6	Diag 7	Diag 8	Diag 9	Diag 10	Diag 11	Diag 12
Z9989	Z978	Z9981	Z9841	Z973							
01/14/2014			ED11111111111111111111111111111111					123456789M			
Diag 1	Diag 2	Diag 3	Diag 4	Diag 5	Diag 6	Diag 7	Diag 8	Diag 9	Diag 10	Diag 11	Diag 12
Z9861	A0104	A049	A051	A061	A084	A394	A009	Z9852	Z990	Z9981	Z9889

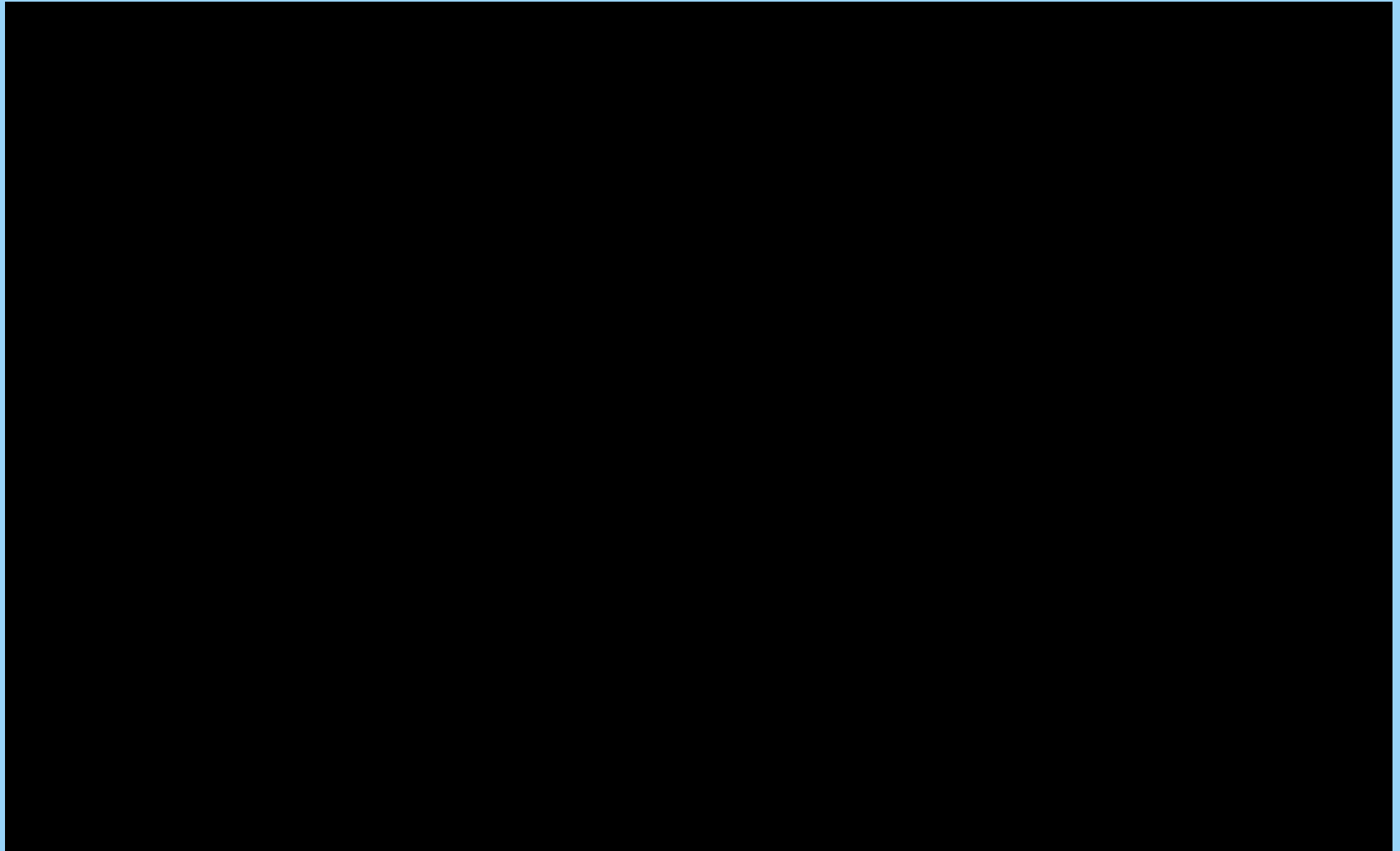
ICD-10 End-to-End Testing

Sample End-to-End Timeline

- A test cycle is scheduled to be executed every two weeks.



New Provider Website




New Provider Website

[Home](#) | [Resources](#) | [Patient & Claim](#) | [Payment & Refund](#) | [Profiles & Reports](#) |


Resources

- [Education & Events](#)
- [Electronic Data Interchange](#)
- [Enrollment & Credentialing](#)
- [ICD-10](#)
- [Pharmacy](#)
- [Policies & Guidelines](#)
- [Programs & Initiatives](#)
- [Provider Networks](#)




Education & Events

Tutorials and upcoming events




Enrollment & Credentialing

Enroll and maintain provider records




Pharmacy

Drug guides, policies, prior authorization forms, etc.




Programs & Initiatives




Electronic Data Interchange


EDI resources for providers and vendors



ICD-10



Policies & Guidelines




Provider Networks

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CDT codes, descriptions and data copyright ©2014 American Dental Association. All rights reserved.

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New Provider Website

[Home](#) [Resources](#) [Patient & Claim](#) [Payment & Refund](#) [Profiles & Reports](#) 

Business
FAMILY MEDICINE LLC ▼

Provider
[Select Provider]

NPI
[Select NPI] ▼


Patient
[Select Patient]

Contract Number
[Contract Number] ▼

Businesses
Business Search

Business Name ▼	Billing NPI	Tax ID
FAMILY MEDICINE PC		
FAMILY MEDICINE LLC		

New Provider Website

[Home](#) [Resources](#) [Patient & Claim](#) [Payment & Refund](#) [Profiles & Reports](#) 

Business
FAMILY MEDICINE LLC

Provider
[Select Provider]

NPI
[Select NPI]

Patient
[Select Patient]

Contract Number
[Contract Number]


Businesses
Business Search

Business Name	Billing NPI	Tax ID
FAMILY MEDICINE PC		
FAMILY MEDICINE LLC		

Provider
Provider Search

Provider Name	Provider NPI
Doctor, Doctor A	123456789
Doctor, Doctor B	123456789

New Provider Website

[Home](#) [Resources](#) [Patient & Claim](#) [Payment & Refund](#) [Profiles & Reports](#) 

Business
FAMILY MEDICINE LLC ▼

Provider
[Select Provider]

NPI
[Select NPI] ▼

Patient
[Select Patient]


Contract Number
[Contract Number] ▼

[Eligibility and Benefits](#) [Medical Ne](#)

Please start a search.

Patient Information

Contract Number	Patient Name ▼
XAA123456789	DOE, JANE A
PPA123456789	DOE, JOHN B

Contract Number *:
Don't have the contract number?
First Name *: Middle Initial:
Last Name *:
Date of Birth *:  Gender: ▼

[Clear](#) [Continue](#)

Mobile App



We now have a mobile app that our members can download.

The member can obtain an electronic copy of their ID card using the mobile app.

New Provider Website

Home	Resources	Documents	Patient & Claim	Payment & Refund	Profiles & Reports	Search
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Business

FAMILY MEDICINE PC

Eligibility and Benefits

Professional Benefits

SHOW RESULTS RELATED TO:
☐ In Network
☐ Out of Network
☒ All

Change Selections to Update Results

Alerts/Messages

Covered

Health Benefit Plan Coverage



Active Coverage

Provider

NPI

Patient



Contract Number



**BlueCross BlueShield of Alabama**

Subscriber Name
JANE B. DOE

Contract Number
XAA123456789

Group Number **12345**
Effective Date **01-01-2015**
Rx BIN Number **0000**

HEALTH **PAC**



Providers file claims and direct questions about claim payments to the local Blue Cross and/or Blue Shield Plan.

Blue Cross and Blue Shield of Alabama provides administrative services only and does not assume any financial risk for claims.

Member Customer Service: 1 877 370-7740
PPO Provider Locator: 1 800 810-2583
Preadmission Certification: 1 800 248-2342
Provider Benefits/Eligibility: 1 877 370-7740
Pharmacist: 1 800 216-9920
Employee Claims Fax: 205 220-2466

Blue Cross and Blue Shield of Alabama
450 Riverchase Parkway East
Birmingham, Alabama 35244
An Independent Licensee of the Blue Cross and Blue Shield Association.

IDC003-040

Address

ID Card

Group/Div:

Plan Description

New Provider Website

New Role: Master Administrator

- Create/approve new users
- Create additional administrators
- Control users' access

Questions?

