

Alaha Blue Cross and Blue Shield of Alabama

Speakers:
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Amber Williams



Interim Billing

Interim Billing Update

✚ 07/01/2016 Effective

✚ 113 and 114 rejections

✚ CARC code 135- Interim bills cannot be processed.

✚ 56 claims that will reject.

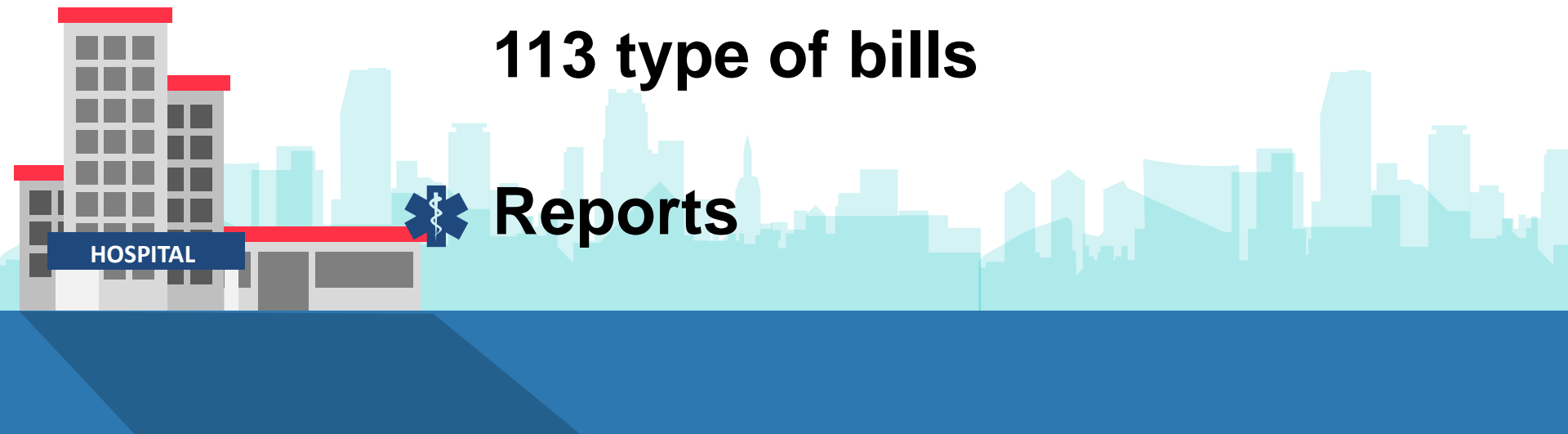


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Interim Billing Update


- ✚ Transitional period
- ✚ Voided claims to assist with administrative burden
- ✚ For the past 3 months, 131 claims were found that were 113 type of bills

✚ Reports



Interim Billing Update

 **Year End for FEP and ITS**

 **Association guidelines require Out of State to be split. We cannot remove the front end edit.**



Enhanced Ambulatory Patient Grouping (EAPG)

EAPG

Outpatient Payment Methodology



Effective 10/01/2016



Transitioning from current cost-plus methodology



Provides predictability and transparency



Eliminates cost report settlements



Budget Neutral



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EAPG

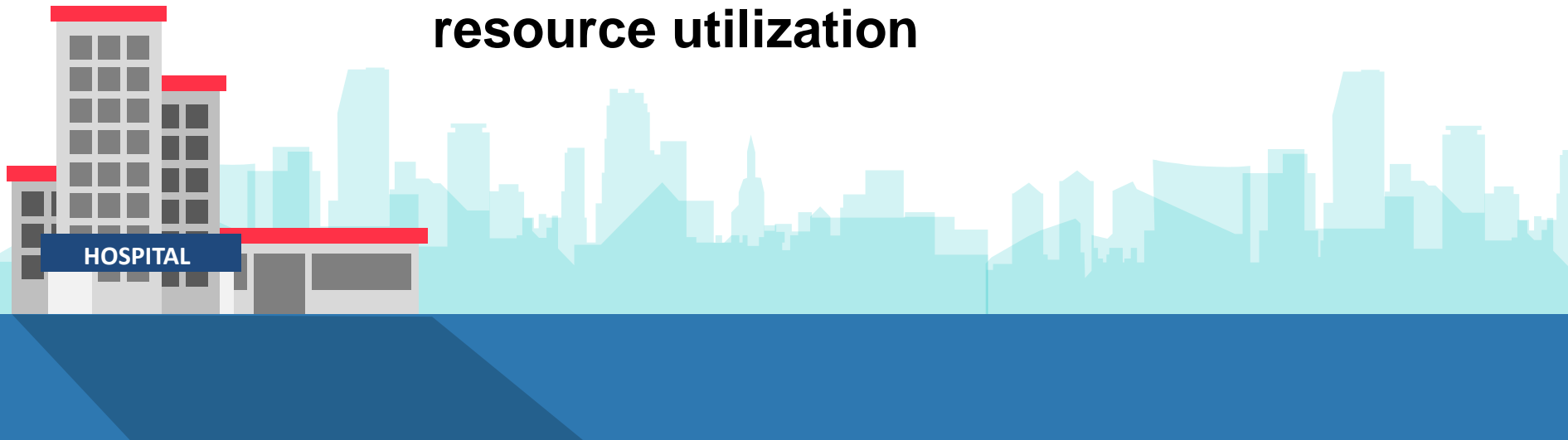
Benefits



Categorizes amount and type of services used in various ambulatory (groups procedures and medical visits sharing similar characteristics and resource utilization)



Generates payments based on average resource utilization



EAPG Methodology

Grouper



Outpatient visit-based patient classification system designed by 3M.



Assigns an EAPG to each claim detail line



As of 09/01/16, each revenue line will require CPT/HCPC code and will have a front end edit to reject.






Revenue code 370 and 710 are the only exclusions*



EAPG Methodology

Three Major Visit Types

-  **Significant Procedure**
-  **Medical Visit**
-  **Ancillary Procedures**

Payments are made on a per visit basis, where payment is directed to the main significant procedure or treatment provided during the visit.



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EAPG Payment Types

Line Level

**Full
Payment**

Consolidated

Packaged

Discounted

Per Diem



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EAPG Payment

Discounting

50%

- **Terminated Procedures**

50%

- **Multiple Significant Procedure**

50%

- **Repeat Ancillaries**
- **Radiology procedures not included**

150%

- **Bilateral**

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A stylized illustration of a hospital building with a red roof and a sign that says 'HOSPITAL'. In the background, there is a city skyline with various buildings. The foreground is a solid blue area.

EAPG Payment Modifiers

52

- **Terminated Procedure**

73

- **Discontinued Procedures**

27

- **Multiple Outpatient Hospital E&M Encounters on the same day**

50

- **Bilateral**



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EAPG Payment Types

Observation



An observation document has been created and will be available online.



It will include Obstetrics and Behavioral Health and Other.



EAPG Payment

Methodology

$$\text{Detail Line Payment} = \text{Provider Base Rate} \times \text{EAPG Relative Weight} \times \text{Bundling/Discounting/Adjusting}$$



EAPG Methodology

Ancillary Claim

| CPT | CPT Desc | APG | APG Descr | Payment Flag | Payment Action | Full APG Wght | % Pd | Allwd APG Wght | Ex. Base Rate | Paid Amt |
|-------|-------------------|-----|------------|--------------|----------------|---------------|------|----------------|---------------|----------|
| 70120 | X-ray of mastoids | 471 | Plain Film | Ancillary | Full Payment | .1006 | 100% | .1006 | \$500 | \$50.30 |
| | | | | | | | | .1006 | | \$50.30 |



EAPG Methodology

Significant Procedure Claim

| CPT | CPT Desc | APG | APG Descr | Payment Flag | Payment Action | Full APG Wght | % Pd | Allwd APG Wght | Ex. Base Rate | Paid Amt |
|-------|----------------------------------|-----|-------------------------------------|-----------------------|----------------|---------------|------|----------------|---------------|-----------|
| 31545 | Laryngoscopy w/scope | 063 | Level II Endoscopy of Upper Air Way | Significant Procedure | Full Payment | 4.2931 | 100% | 4.2931 | \$500 | \$2146.55 |
| 31515 | Laryngoscopy w or w/o trach | 062 | Level I Endoscopy of Upper Air Way | Related Procedure | Consolidated | .8259 | 0% | 0.00 | \$500 | \$0.00 |
| 42405 | Salivary gland and duct incision | 252 | Level I Facial and ENT Proc | Unrelated Procedure | Discounted | 2.3248 | 50% | 1.1624 | \$500 | \$581.20 |
| 00322 | Anesth, biopsy of thyroid | 380 | Anesthesia | Uniformly Pckgd Anc | Packaged | 0.0736 | 0% | 0.00 | \$500 | \$0.00 |
| | | | | | | | | 5.4555 | | \$2727.75 |

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EAPG Per Diem

Assigning Per Diem based on:

Two Methods

Indirect : threshold
number of
individual mental
health or
substance abuse
services

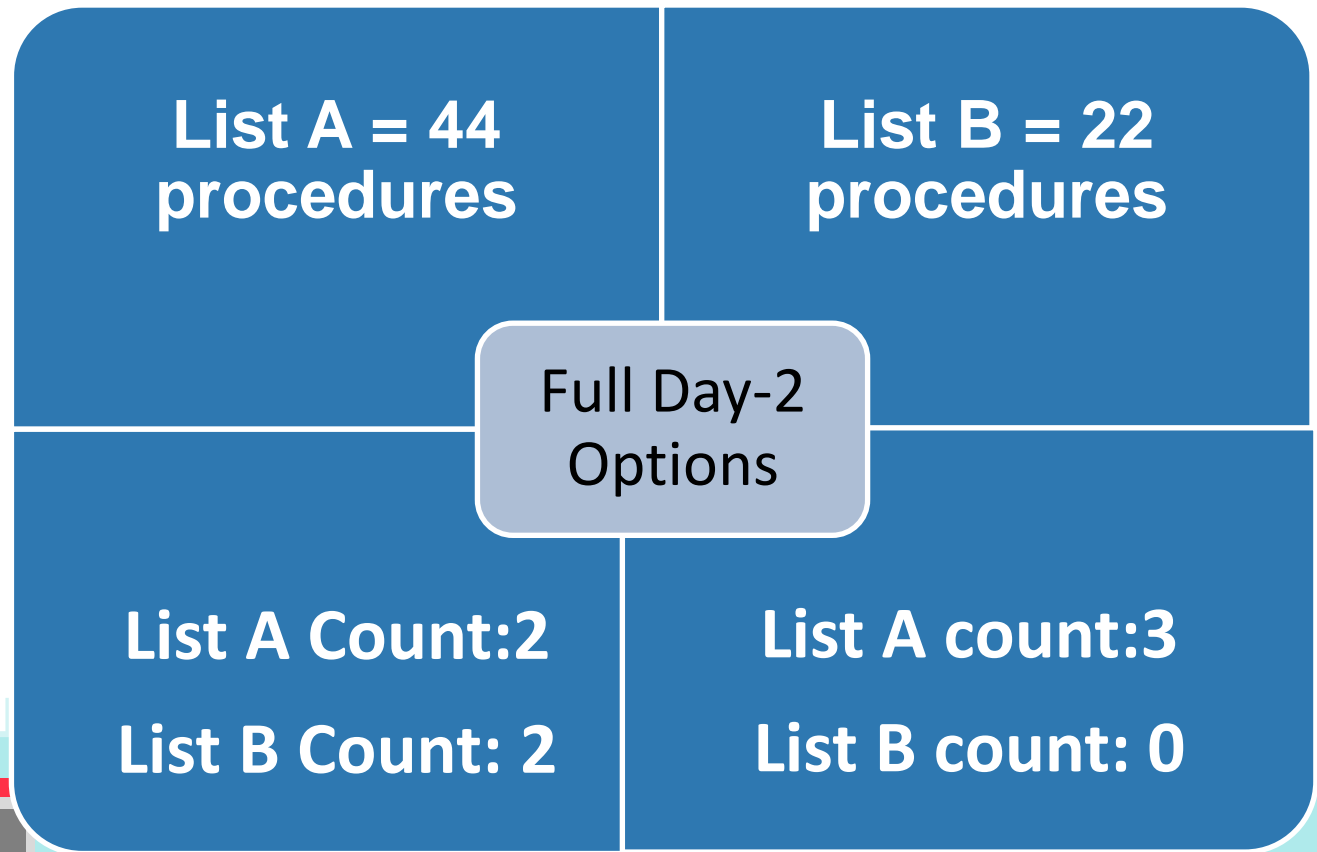
Direct: HCPCS
codes that identify
a per diem service



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EAPG Per Diem Mental Health

Indirect Per Diem Default Settings: Code combinations from two fixed clinical lists



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EAPG Per Diem Substance Abuse

Indirect Per Diem Default Settings: Code combinations from two fixed clinical lists

**List A = 44
procedures**

**List B = 22
procedures**

**Full Day
1 Option**

**List A Count:
3**

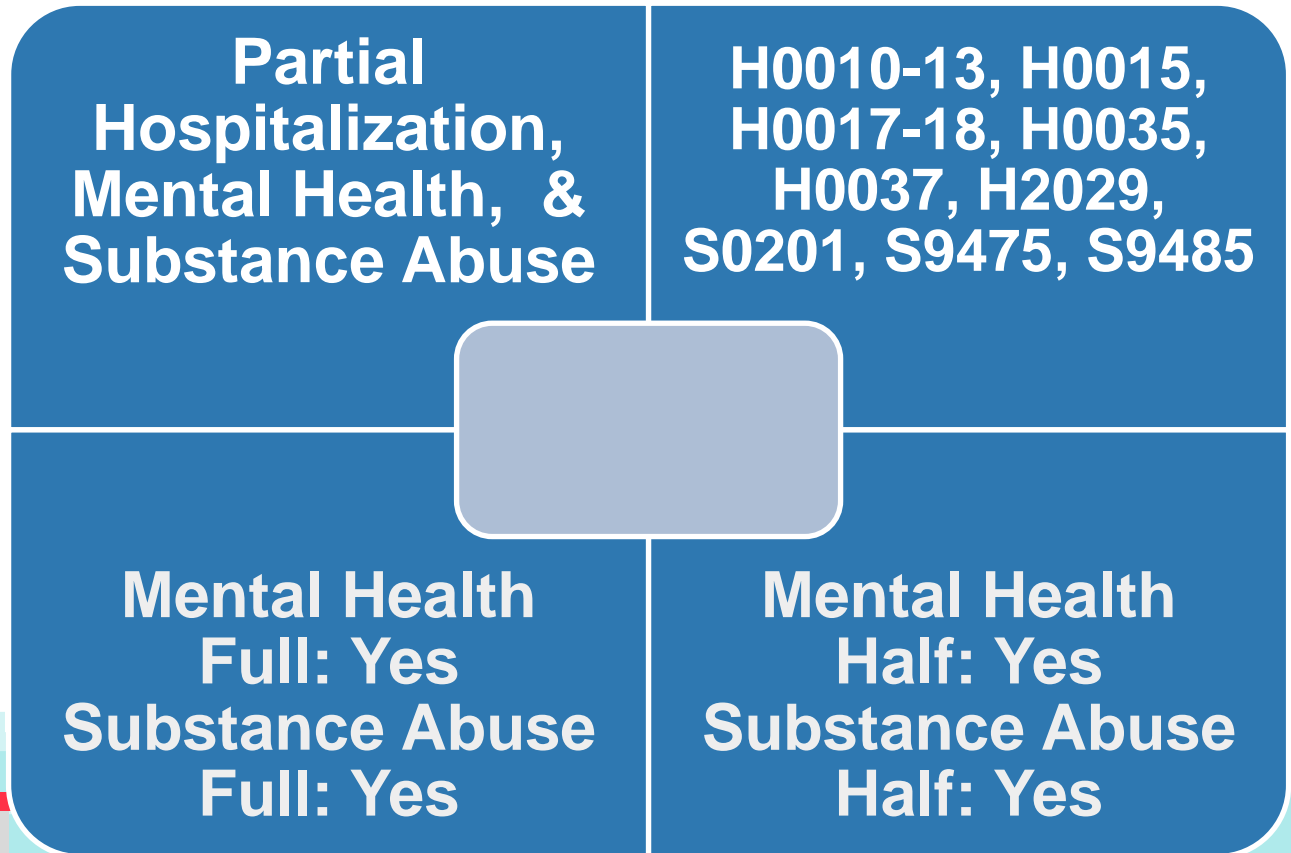
**List B Count:
0**



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EAPG Per Diem

Direct Per Diem assignment has been enabled per 3M
Default Settings



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EAPG Process



EAPG



IP only list



LOS list in the CURP manual



Revenue code codes w/o cpt/hcpc codes

******510-517 and 519-529 will need E&M codes submitted. This is a change from the webinar.**

This will still show a zero allowance except on Federal claims.

A stylized illustration of a hospital building with a red roof and a blue sign that says 'HOSPITAL'. The building is grey with a grid of windows. In the background, there are other buildings in shades of blue and teal.

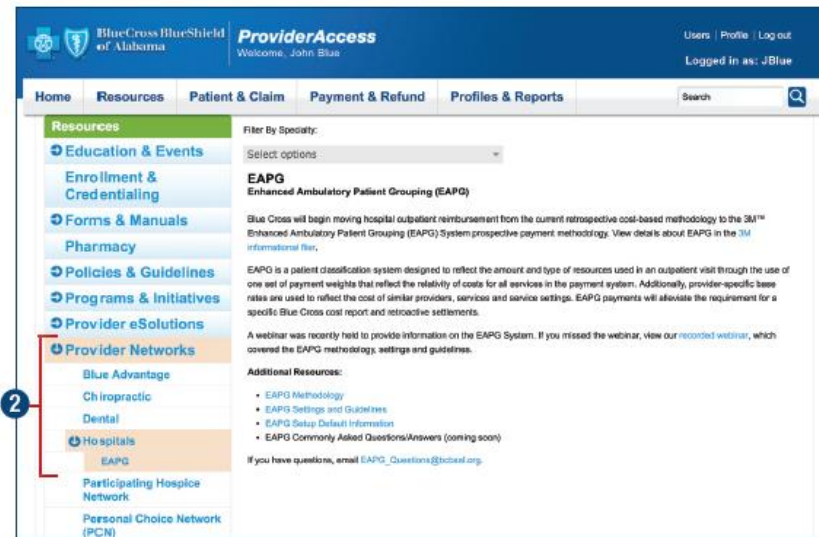
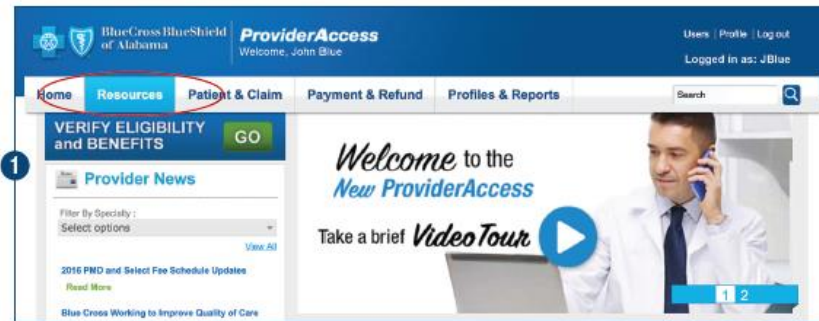
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EAPG Webpage

1 Log in to *ProviderAccess*.

After logging in, select **Resources** from the main menu.

2 Select **Provider Networks**, then select **EAPG**, under **Hospitals**.



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EAPG Contact Information

www.3mhis.com

Product information or technical issues

Cindy Bailey-Regional Sales Director, SE

clbailey@mmm.com

EAPG_QUESTIONS@bcbsal.org



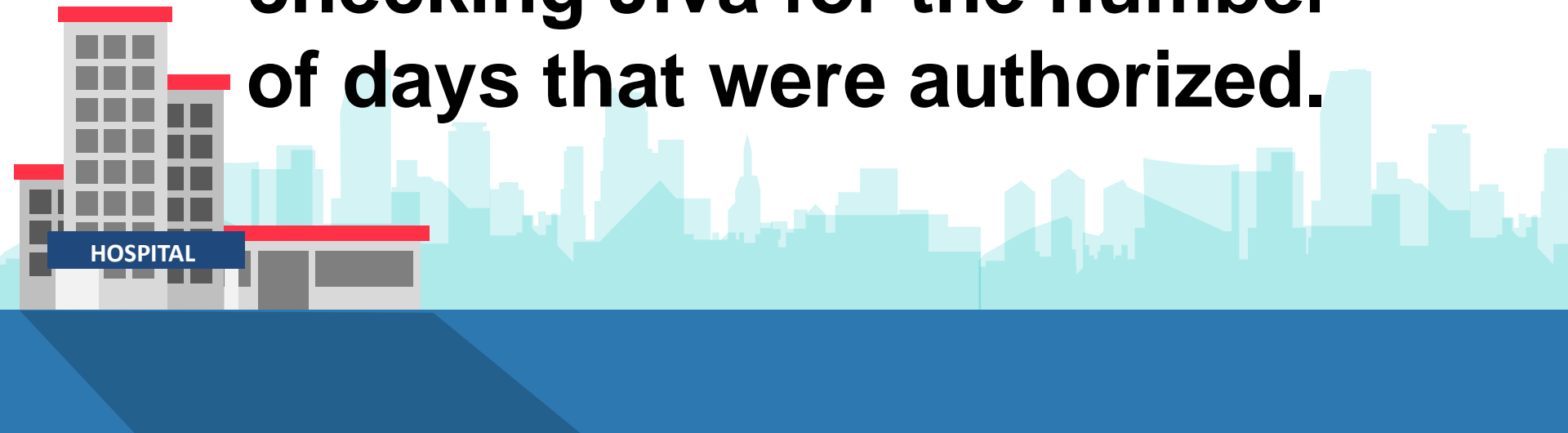
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Jiva Update

Jiva Update

May 17, 2016 automation went into production to tie the claims system to Jiva.

Please make sure you are checking Jiva for the number of days that were authorized.



CogniSight

CogniSight

Affordable Care Act

HHS Risk Adjusted Data Validation

HIPAA

Provider Notify

Letter

CongiSight 1-877-271-1657



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Exchange Plans: Multi-State Plans

New Individual Plans

This year, two new individual plans will be available on and off the health insurance exchange

- **Blue Cross Select Gold, a Multi-State Plan**
- **Blue Cross Select Silver, a Multi-State Plan**



New Individual Plans



These plans will require that each member designate a **Primary Care Select** physician, who will be responsible for coordination of care via referrals to specialists.

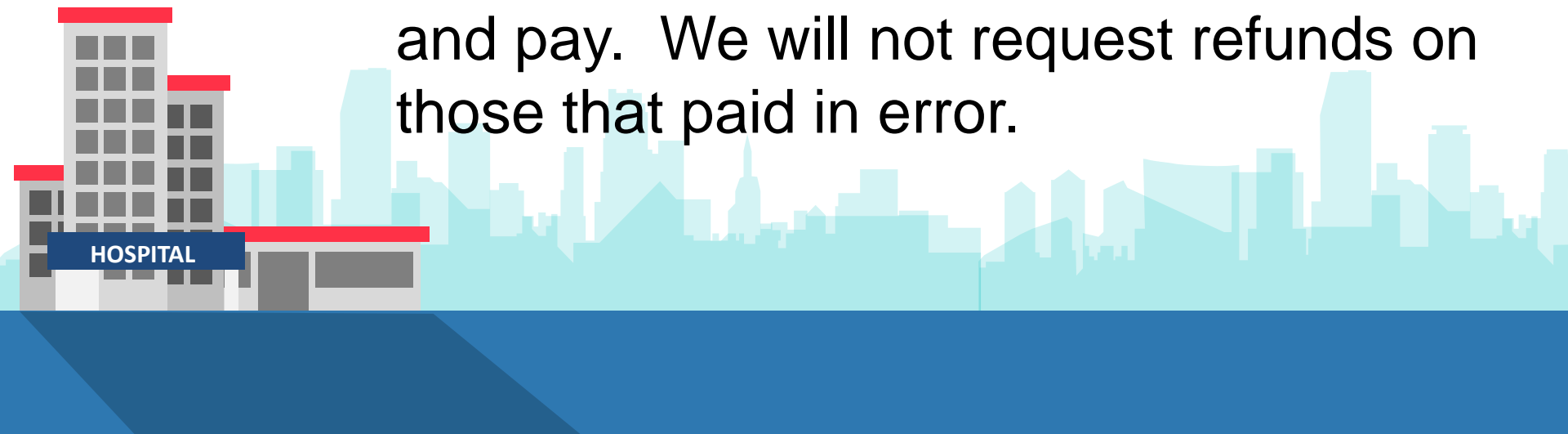
The primary care designation and referral process **will be required in order for services to be paid.**



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MSP Plans

- If a PCP has not been designated, there are not any benefits on the policy outside of Medical Emergency.
- As of 05/03/2016, we put the edit into production for facility claims. The claims at the beginning of the year did process and pay. We will not request refunds on those that paid in error.



Blue Cross Select Plans



BlueCross BlueShield
of Alabama

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Sign Out

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You are signed in as:

Professional Benefits

[Contact Us](#)



[Printer-Friendly Version](#)

- [ProviderAccess Menu](#)
- [View New Patient](#)
- [Medical Necessity](#)

SHOW RESULTS
RELATED TO:

- ☐ In-Network
- ☐ Out-of-Network
- ☒ All

CHANGE
SELECTIONS TO
UPDATE
RESULTS



Patient: JOHN SMITH [Address](#)

DOB: 01/01/1950

Gender: F Relationship To Insured: Self

Insured: JOHN SMITH [Address](#)

Contract: BEG123456789 Group/Div: 12345-123

Plan Date: 03/01/2016 - 12/31/9999

Service Type

Health Benefit Plan Coverage

Date of Service*

03/01/2016

Update Result

[Alerts/Messages](#)

[Covered](#)

[Additional Coverage](#)

[Non-Covered](#)

[Limitations](#)

[Payer](#)

[Other](#)

[Summary Plan Description](#)

Coverage
Basis

SELECT LAB
NETWORK

Primary
Care
Provider

Other
PRIMARY
CARE
SELECT
PHYSICIAN

- Contracted Service Provider: QUEST DIAGNOSTICS
- Information Contact: QUEST DIAGNOSTICS
- Website: [HTTP://WWW.BCBSAL.ORG/PROVIDERS/SELECT/LAB.CFM](http://www.bcbsal.org/providers/select/lab.cfm)
- Phone: 8666978378

- SELECT PHYSICIAN NOT DESIGNATED
- PHYSICIAN SERVICES (EXCLUDING EMERGENCY/ACCIDENT SERVICES ARE NOT COVERED, IF NO SELECT PHYSICIAN IS DESIGNATED)

UNLESS OTHERWISE REQUIRED BY STATE LAW, THIS NOTICE IS NOT A GUARANTEE OF PAYMENT. BENEFITS ARE SUBJECT TO ALL CONTRACT LIMITS AND THE MEMBER'S STATUS ON THE DATE OF SERVICE. ACCUMULATED AMOUNTS SUCH AS DEDUCTIBLE MAY CHANGE AS ADDITIONAL CLAIMS ARE PROCESSED.

EDI

New *ProviderAccess* Tips

Legacy site removed
07/11/2016

Subpart NPI no longer
showing

When searching use
quotation marks

Medical policies



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New *ProviderAccess*

- **eClaims Institutional allows a provider to key up to 99 lines per claim.**
- **eClaims Professional and Dental allows the provider to key up to 50 lines per claim.**
- **An issue with Institutional eClaims and adjustments was reported. Currently institutional claims only allows claim level adjustments, but the application is asking for line level adjustments. A request has been created to have this corrected. We do not have a date it will be fixed.**



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Contact EDI

 **205-220-6899**

 **Ask-EDI@bcbsal.org**



Questions?